

QUALITY POLICY

RISE (Research, Innovation, Support and Enterprises) is a service of the University of Liège that aims, on the one hand, to support and develop academic research by assisting researchers throughout their career. RISE also promotes this research by supporting partnership development, knowledge transfer, and business creation (spin-offs). On the other hand, RISE seeks to foster a dynamic exchange between researchers and socio-economic, cultural, and non-profit stakeholders, enabling them to access and contribute to cutting-edge academic research.

WE ARE COMMITTED TO:

1

PROVIDING
PERSONALIZED SUPPORT
 AT EVERY STAGE OF THE
RESEARCHER'S JOURNEY

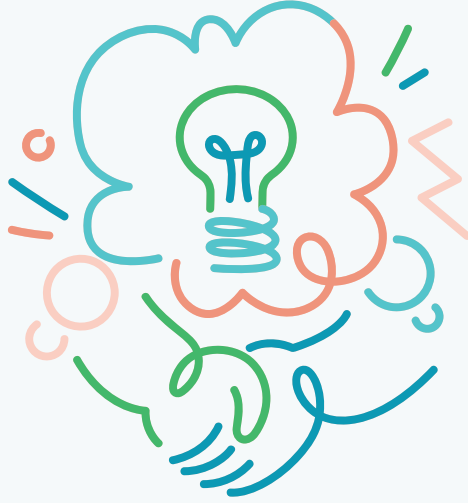
We are dedicated to accompanying our beneficiaries at every stage of their path, offering tailor-made support to meet their needs and maximize their impact and success.



5

UPHOLDING THE
"HRS4R" AWARD

We are committed to maintaining and promoting the standards of the "HRS4R" (Human Resources Strategy for Researchers) award by implementing best practices in research human resources management. We will ensure compliance with label requirements and pursue continuous improvement of researchers' working conditions.



2

SUPPORTING **RESPONSIBLE**
 AND **SUSTAINABLE**
RESEARCH AND INNOVATION

We are committed to promoting and supporting ethical, transparent, and sustainable research practices. We back projects with a positive impact that integrate sustainability criteria and ensure that results contribute to global challenges and long-term benefits.

6

CONTRIBUTING TO
 ULIÈGE'S IMPROVED
 PERFORMANCE IN
INTERNATIONAL RANKINGS

We aim to strengthen ULiège's position in international rankings by analyzing ranking criteria and implementing actions to enhance the university's international reputation and attractiveness.

3

FACILITATING **OPEN**
INNOVATION AND OPEN
SCIENCE

We are dedicated to promoting the openness and accessibility of knowledge through Open Innovation and Open Science. We encourage researchers to publish their results in open access and to collaborate with external partners to enhance impact through collective innovation.



7

PROVIDING TARGETED
 INFORMATION TO SPECIFIC
STAKEHOLDERS

We are committed to gathering and sharing strategic information to foster collaboration, improve access to funding, and strengthen stakeholder relationships, thereby positioning ULiège in key initiatives and projects.

4

PROMOTING **KNOWLEDGE**
 AND **CATALYZING**
INTERACTIONS WITHIN THE
ECOSYSTEM

We are committed to valuing and disseminating ULiège's knowledge and expertise through intellectual property rights, publications, conferences, and partnerships.

By catalyzing interactions between researchers, industry partners, policymakers, and other stakeholders, we aim to foster collaboration, promote interdisciplinary research and innovation, and turn knowledge into tangible applications.

8

FOSTERING **TEAM WELL-**
BEING AND ENHANCING
RISE'S ATTRACTIVENESS

As part of our continuous improvement approach, we fully embrace the development and well-being of our teams, to reinforce cohesion, legitimacy, and staff engagement.

By placing people at the center, we create a stimulating work environment that promotes well-being, recognition, and efficiency—thereby reinforcing both the internal and external appeal of RISE.

Our quality policy is **regularly reviewed** by the management team and adjusted as necessary. It is **communicated** to all relevant stakeholders. It is based in part on the analysis of the context, including external factors such as geopolitical trends or legislative developments, but above all on the needs and expectations of our beneficiaries. This policy is translated into **measurable and concrete objectives**. Through this quality policy and the implementation of an internal organizational system—rigorous yet flexible—aligned with the requirements of the international ISO 9001v2015 standard, RISE is committed to a process of **continuous improvement**.



Didier Mattivi
Director

OUR COMMITMENT IS CLEAR:

We are fully dedicated to meeting the needs and expectations of our beneficiaries by providing high-quality, agile, innovative, and personalized service.

OUR VISION :

To become the university that is the easiest to collaborate and work with.